



SUPPORT COORDINATION SERVICES

What makes Columbus different?

For 40+ years, Columbus has been at the forefront of change in support coordination, always focused on putting YOU at the center of all planning and supports. We understand that your goals and visions are most important. We listen. We also know that achieving your goals depends on the people who support you, so we make sure our team comprises the most knowledgeable, skilled, dedicated, and passionate Support Coordinators available. We put every individual with intellectual/developmental disabilities, behavioral health concerns, or complex needs at the heart of what we do because everyone deserves a meaningful life.

The Future of Support Coordination:

We are committed to making sure you have the best supports available by investing in ongoing education and training programs for our staff. We also apply a team approach to supports so that your Support Coordinator has access to the collective knowledge of our entire team in areas of health, behavioral needs, social connections, and resources.

Person-Centered Support:

We don't believe a checklist represents a person. You need an advocate who is available and accessible – someone who knows you, understands how to listen, and addresses your concerns. With expert experience and a long-standing presence in your community, our Support Coordinators help you by navigating, accessing, and advocating for the resources you need, providing you with personalized choices and opportunities.

Here When You Need Us:

We understand that life does not stop at 5 PM. Rest assured that when you need us, we are as close as a phone call away. Whether it is to answer a question or assist in a crisis, our highly trained and experienced Columbus staff are there to help you.

Partner with Us

We at The Columbus Organization want to support you in your journey. We want to make sure you receive the services that are most important to you and will tirelessly aid you in living the life you want for years to come.

Our Services

Planning

Resource
navigation

Support &
facilitated
communication

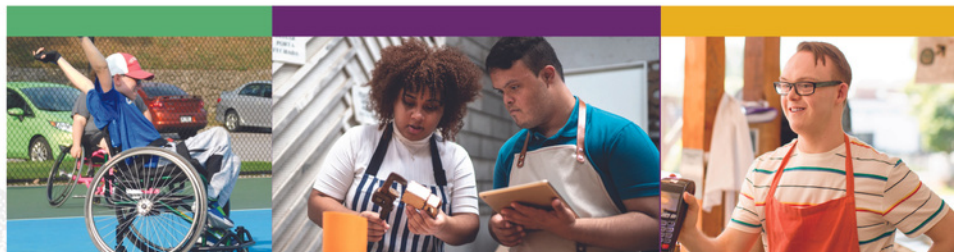
Complex
care needs

Education

Community
inclusion



Find us on   www.ColumbusOrg.com



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REALIZING AN INDIVIDUAL'S MEANINGFUL-LIFE GOALS THROUGH PERSON-CENTERED PLANNING, DATA ANALYTICS & INTERDISCIPLINARY SUPPORTS

New individual comes to Columbus with IDD, behavioral health, or complex care concerns

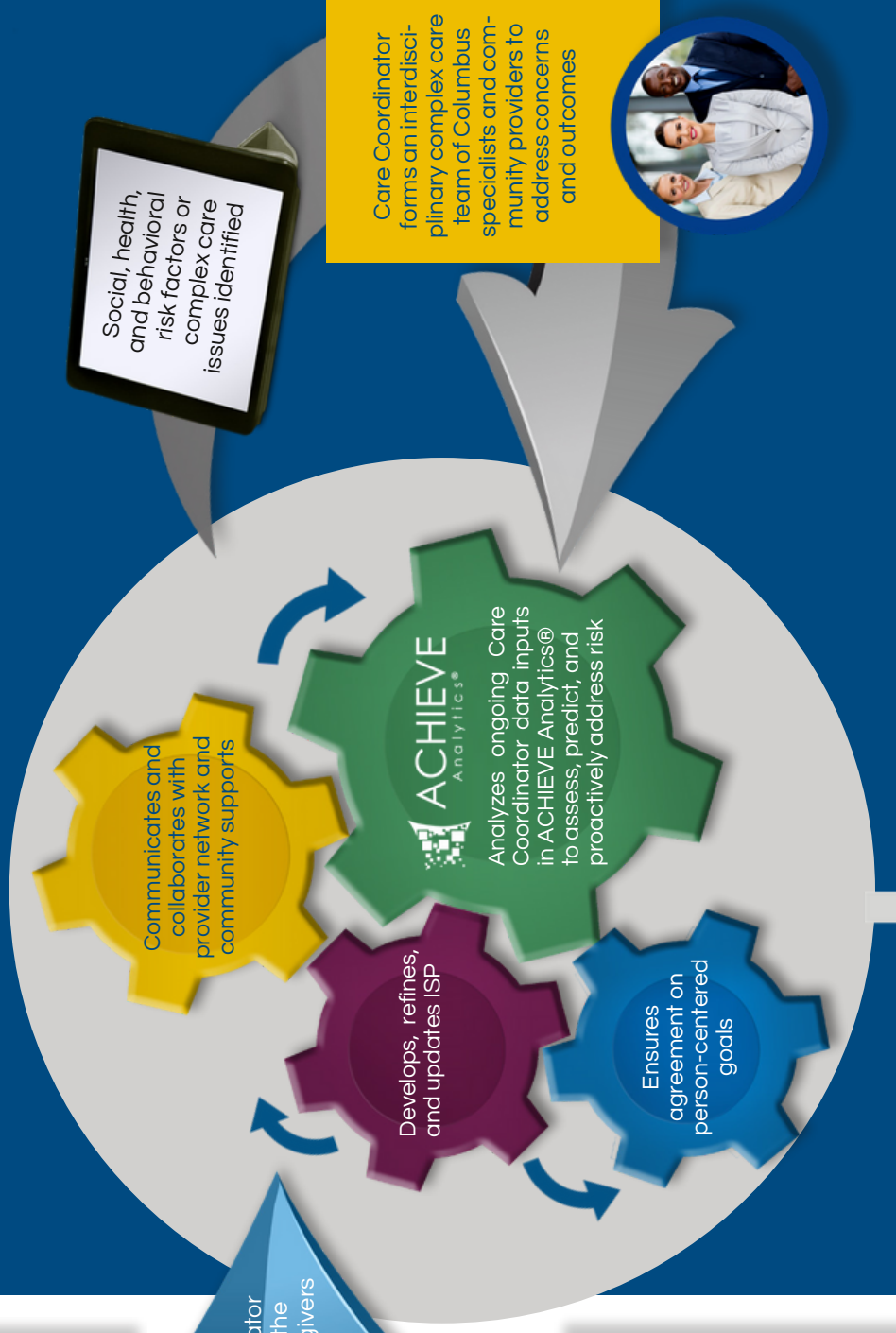


Our Care Coordinator begins work with the individual and caregivers



Columbus applies a Care Coordination team using a proprietary ACCOMPLISH® model for hiring, onboarding, training, assessment, and ongoing improvement to ensure the highest level of quality, available 24/7 through an escalating callback system

Integrated, data-driven, person-centered process overseen by a dedicated, leading-edge Quality Team that guides, monitors, and elevates the level of care



Care Coordinator forms an interdisciplinary complex care team of Columbus specialists and community providers to address concerns and outcomes



Celebration
of improved outcomes and accomplishment of goals