

THE
columbus
ORGANIZATION



MAKING A DIFFERENCE

in the lives of individuals with special needs.



MISSION STATEMENT

To empower and support persons with intellectual and developmental disabilities to preserve control of their lives, to set their own goals, and to participate fully in decisions affecting their future through appropriate community supports and essential services.

COLUMBUS HISTORY

Columbus is a team of physicians, psychologists, psychiatrists, behavior analysts, nurses, physical therapists, occupational therapists, speech-language pathologists, and other professionals providing over 13 years of experience in Support Coordination/Case Management and in working with individuals and families to coordinate the broad range of services they need. Over 30 years, our work has included direct clinical services, consultation, and individualized Support Coordination/Case Management.

We have developed best practice guidelines for numerous states in multiple specialty areas including Medical Care, Nursing Care, Nutritional Management, and Behavior Management. Columbus has partnered with more than 140 state and local agencies in 44 states. Many of these agencies faced challenging regulatory, certification, and litigation issues. Columbus has achieved positive outcomes involving re-certification under state ICF-ID programs, successful closure of class action and United States Department of Justice (USDOJ) litigation, and an improved quality of life for thousands of citizens. Columbus is the nation's leading provider of on-site professional staffing and consultative services for agencies serving 6,200 individuals with special needs.





COLUMBUS COMMUNITY SERVICES' ROLE

The Columbus Organization is a CARF-accredited, CMS certified Quality Improvement Organization (QIO) and a leading provider of on-site Case Management, ABA Therapy and Support Coordination services for over 5,000 individuals with developmental disabilities nationwide. These services ensure that critical health and safety issues are addressed and include: the development of person-centered support plans; modifying support plans and advocating for changes in services or providers based on individual choice; and monitoring service providers to assure their adherence to state regulations regarding the applicability of the services received based on the personal desires of the individuals we serve. We are experienced with State processes and strongly advocate for those individuals we serve and assure that they receive the optimal amount and type of service(s) available through the current State Medicaid Waiver Program. In addition to the Support Coordination/Case Management function, Columbus has developed a proprietary electronic Consumer Information System (CIS) that is currently used in Georgia by the office of DBHDD for all individuals in the Georgia Medicaid Waiver system. Nationwide, Columbus Community Services also provides behavioral support to nearly 500 individuals with behavioral challenges, in addition to offering ABA services that help children diagnosed with Autism to improve their ability to interact with the world around them.

Columbus has developed a customized data management system for BCBA's called BARKS (Behavior Analysis Record Keeping System). BARKS provides critical information available anywhere, at any time and also serves as a useful management tool.

SUPPORT COORDINATION/CASE MANAGEMENT

Support Coordination/Case Management services include identifying, coordinating, and reviewing the delivery of appropriate services and supports for people receiving developmental disabilities services. Support Coordinators/Case Managers provide support through a variety of activities and work closely with the people they serve to help meet their needs and personal goals. When you are one of the people we serve, you can expect your Support Coordinator/Case Manager to:

Get to know you – your hopes, dreams, wants, and needs.

Help you make decisions about your needs – the types of services you need and the methods of receiving those services.

Help you decide what and how much information you want and how to get it.

Ensure appropriate access to Medicaid funded and non-Medicaid funded services.

Help you plan for the future – next month, next year, even ten years from now.

Use creativity in helping you find new ways of achieving your goals, especially when specialized services are not available.

Help you plan timelines for getting things done and deciding who should do them (i.e., sharing information, calling resources for help, delivering services, and getting needed equipment).

Help you make and coordinate appointments for services or supports.

Help you locate, enroll in, and check on services for you or your family member.

Help you plan for changes in services or programs by discussing options, visiting new programs, and making plans to prepare you, your family, and the new service providers for the change.

COLUMBUS' GUIDING PRINCIPLES

It is not just what Columbus Community Services does, but how we do it, that really matters.

CHOICE: People have the right to choose how and with whom they will live, while respecting the input of close family, friends, and caregivers.

RELATIONSHIPS: Relationships must be treasured, nurtured, and protected so that they will provide the strength, assistance, and security that support well-being.

CONTRIBUTION AND COMMUNITY: Being part of a community creates a sense of identity and belonging, the opportunity to be employed, have a home, give back, and make a difference.

ROLES AND RESPONSIBILITIES: As people take greater control over their lives and resources, they assume more responsibility for decisions and actions – contributing to supports, being self-advocates, and communicating needs.

CONTROL: People have the power to make decisions in their lives. This includes deciding what supports they need, how they will be implemented, and by whom.

DREAMS: We all have hopes and dreams about something in our lives and need others to believe in our dreams and support us in our journeys toward them.

DIGNITY AND RESPECT: All people have a right to be treated with dignity and respect. People make mistakes, and should be supported through their mistakes. The circle of support weaves a safety net, which helps make risk-taking possible.

FISCAL RESPONSIBILITY: Making good things happen does not always require money; finding alternatives to paid supports is important. When support must be purchased, people are inclined to spend their money more efficiently.

TRUST: The quality of services people receive depends in part on the effectiveness of Support Coordination/Case Management. Such effectiveness assumes a relationship between the person/family and the coordinator based on familiarity, confidence and trust.

Our top priority is to create, sustain, and support relationships.

ATTITUDE: Nothing is impossible. Replace “No, we can’t” with “How can we?”

GEORGIA

Columbus provides Support Coordination services to people with developmental disabilities in collaboration with the State of Georgia Department of Behavioral Health and Developmental Disabilities (DBHDD), Division of Developmental Disabilities.

GEORGIA REGIONS CURRENTLY SERVED:

WEST CENTRAL REGION

2470 Windy Hill Road, Suite 454, Marietta, GA 30067, Phone: 770.916.1091

Region 1 Counties Served:

Banks | Bartow | Catoosa | Chattooga | Cherokee | Cobb | Dade | Dawson | Douglas | Fannin | Floyd | Forsyth | Franklin | Gilmer | Gordon | Habersham | Hall | Haralson | Hart | Lumpkin | Murray | Paulding | Pickens | Polk | Rabun | Stephens | Towns | Union | Walker | White | Whitfield

Region 3 Counties Served:

Clayton | DeKalb | Fulton | Gwinnett | Newton | Rockdale

Region 6 Counties Served:

Butts | Carroll | Coweta | Fayette | Heard | Henry | Lamar | Pike | Spalding

EAST CENTRAL REGION

1054 Claussen Road, Suites 305, Augusta, GA 30907, Phone: 706.736.0401

Region 2 Counties Served:

Baldwin | Barrow | Bibb | Burke | Clarke | Columbia | Elbert | Emanuel | Glascock | Greene | Hancock | Jackson | Jasper | Jefferson | Jenkins | Jones | Lincoln | Madison | McDuffie | Monroe | Morgan Oconee | Oglethorpe | Putnam | Richmond | Screven | Taliaferro | Twiggs | Walton | Warren | Washington | Wilkes | Wilkinson

SOUTHWEST REGION

235 Roosevelt Avenue, Suite 455, Albany, GA 31701, Phone: 229.435.3212

Region 4 Counties Served:

Baker | Ben Hill | Berrien | Brooks | Calhoun | Colquitt | Cook | Decatur | Dougherty | Early | Echols | Grady | Irwin | Lanier | Lee | Lowndes | Miller | Mitchell | Seminole | Terrell | Thomas | Tift | Turner | Worth

Region 5 Counties Served:

Appling | Atkinson | Bacon | Bleckley | Brantley | Bryan | Bulloch | Camden | Candler | Charlton | Chatham | Clinch | Coffee | Dodge | Evans | Effingham | Glynn | Jeff Davis | Johnson | Laurens | Liberty | Long | McIntosh | Montgomery | Pierce | Pulaski | Tattall | Telfair | Toombs | Treutlen | Ware | Wayne | Wheeler | Wilcox

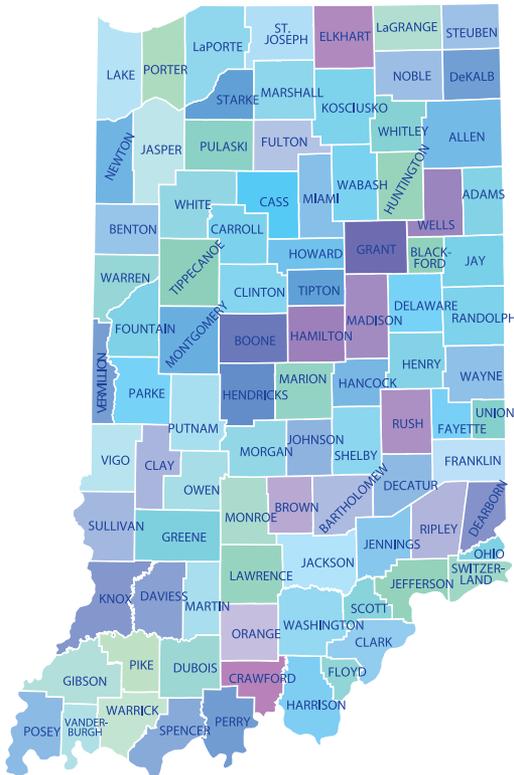
Region 6 Counties Served:

Chattahoochee | Clay | Crawford | Crisp | Dooly | Harris | Houston | Macon | Marion | Meriwether | Muscogee | Peach | Quitman | Randolph | Schley | Stewart | Sumter | Talbot | Taylor | Troup | Upson | Webster

INDIANA

The Columbus Organization is a designated approved provider of Case Management Services to people with developmental disabilities receiving the Community Integration & Habilitation Waiver (CIH) and Family Supports Waiver (FSW) in collaboration with the State of Indiana Division of Disability and Rehabilitation Services (DDRS). Columbus also provides Case Management Services to individuals receiving the Aged and Disabled (A&D) Waiver and Traumatic Brain Injury Waiver (TBI) in collaboration with the State of Indiana Division of Aging (DA).

Columbus provides all these services throughout the state of Indiana and does offer Spanish speaking case managers. For more information on Columbus' case management services in Indiana or to refer an individual, please contact either of our State Regional Directors: Ms. Melinda Beal or Ms. Jacque Pulling, 800.229.5116, mbeal@columbusorg.com or jpulling@columbusorg.com.



SOUTH CAROLINA

In collaboration with the State of South Carolina Department of Disabilities and Special Needs (SC DDSN), The Columbus Organization provides Case Management Services to individuals with developmental disabilities receiving the Intellectual Disabilities & Related Disabilities (ID/RD) waiver. Columbus is also a provider of Case Management Services to individuals receiving the Head and Spinal Cord Injury (HASCI) waiver and Pervasive Developmental Disorder waiver which includes Autism or Asperger's Syndrome.

Columbus provides all these services throughout the state of South Carolina and provides 24/7 support for those we currently serve. For more information on Columbus' case management services in South Carolina or to refer an individual, please contact our State Director: Ms. Cynthia Pinckney at 800.229.5116, cpinckney@columbusorg.com.



BEHAVIOR SUPPORTS & ABA THERAPY

Columbus' Board Certified Behavior Analysts currently provide in-home behavior support to persons with intellectual, developmental, or other disabilities. Columbus' Behavior Analysts serve over 400 individuals throughout Tennessee and Kentucky.

We offer a variety of services including:

Conducting functional assessments of challenging or harmful behaviors

Developing Behavior Support Plans to reduce challenging or harmful behaviors

Training caregivers to carry out Behavior Support Plans

Providing hands-on supports in home, school, day program, and community settings

Providing workshops, seminars, and customized training

Behavioral Services in Memory Care for people with Dementia

ABA therapy for children with Autism

Social Skills Groups

Parent Training

Columbus provides ABA services to individuals diagnosed with Autism and Autism Spectrum Disorders. Our BCBA's and EIA approved tutors are experienced, educated, and trained to reinforce the skills most often lacking in individuals with Autism. Working together with individuals and families, our BCBA's and tutors develop scientifically-proven, developmentally-appropriate Behavior Plans and interventions. Services are provided in the family home and/or school settings. Additionally, Columbus serves military families through the Tricare program. Services are available to children aged 18-months and older who receive Tricare benefits or have private insurance which provides this benefit.

In addition to traditional ABA Therapy, our staff is trained in a variety of methods including:

- Early Start Denver Model (ESDM)
- Intensive Behavioral Instruction (IBI)
- Discrete Trial Training
- Picture Exchange Communication System (PECS)

COUNTIES SERVED

The Columbus Organization

1004 Hickory Hill Lane, Suite 2
Hermitage, TN 37076
Phone: 615.902.0950
Toll Free: 888.902.0950
Email: mrichards@columbusorg.com

The Columbus Organization

3441 Ft. Campbell Blvd. F3
Clarksville, TN 37042
Phone: 615.902.0950
Toll Free: 888.902.0950
Email: mrichards@columbusorg.com

Behavior Analyst services are available to children and adults on the Tennessee Medicaid Waiver, as well as those who have TennCare or private insurance. Columbus employees are happy to assist you in determining if you or your loved one qualifies for BA services.

COUNTIES CURRENTLY SERVED:

Tennessee Counties Served:

Anderson | Benton | Cannon | Carroll | Cheatham | Clay | Coffee | Cumberland | Davidson | Decatur | Dickson | Fentress | Franklin | Gibson | Hardeman | Henry | Hillsborough | Knox | Loudon | Macon | Madison | Maury | McNairy | Montgomery | Moore | Morgan | Obion | Pickett | Putnam | Roane | Robertson | Rutherford | Shelby | Smith | Stewart | Sumner | Trousdale | Warren | Weakley | White | Williamson | Wilson

Kentucky Counties Served:

Fort Campbell | Christian | Todd

PAYMENTS ACCEPTED INCLUDE:

Medicaid Waiver, TennCare, Tricare, Magellan, Private Pay and many commercial insurance plans. Please call to inquire about additional accepted payment methods.





COLUMBUS
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SERVICES

For more information

please call 800.229.5116 to see if
we are currently serving your area.

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